

# CASE STUDY

## Designing and Delivering Workforce Management and Security Solutions

### THE CUSTOMER'S REQUIREMENT

An international client won a major PFI contract to refurbish and maintain a large number of Ministry of Defence and other public sector premises. They needed a greater degree of security about access than usual: they wanted facial biometric checks, very restricted physical access to the sites, and close control of multiple contractors.

### THE SOLUTION

Aurora's tried and tested **CLOCKFACE** system was used – but this time integrated with a full-height turnstile contained within a cabin with entry and exit doors either side. After the contractor/operative has been successfully checked through the facial biometric system, the software interfaces with a volt free contact to open the turnstile, only then allowing access to the site.

The system has been so successful for the client that they have deployed it over some 21 different sites since 2005.

The units can also be redeployed to different sites after a contract is completed. Our technical support team can undertake any necessary reconfiguration on the new site and carry out on-site training of staff – usually within a day.

### KEY POINTS

As with any deployment of new systems, the initial handover and training of the system administrator is very important. Our technical support team will train a number of users in the operation of the system so that its operation on site is seamless and effective. Administrators are trained to ensure the performance of the biometric system meets the security needs without hindering or slowing up access.

The system has fully met the needs of the customer, who continues to deploy it on additional sites. Other customers have come to us for similar systems and we have increased the rate at which the turnstile units are produced to ensure we can supply them when required.



For more information please go to [www.auroracs.co.uk](http://www.auroracs.co.uk)

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